

**Wednesday 16 September 2024**

**Dear Residents, Family Members and Resident Representatives**

**RE: Residential Aged Care Cost Collection 2024 (RACCC 2024)**

Please see the letter on the following page from the Independent Health and Aged Care Pricing Authority (IHACPA).

Illawarra Diggers has volunteered to participate in the national sampling of data for the IHACPA consultancy team.

The national team is led by Dr Robert Gordon who, until his recent appointment to this Authority required his resignation, was a Director of Illawarra Diggers.

The process will commence on site next Monday 23 September and will consist of data gathering of interaction times between staff and residents. Residents will have electronic devices allocated to them in their rooms or on their persons, and care staff and nurses will wear electronic devices also. When the two devices come into proximity the time and duration will be collected and uploaded. The following document covers this also.

This activity is occurring in a number of homes, large and small, across Australia in several waves in the second half of 2024. We are in the second wave of data collection.

If you have any questions or concerns after reading this and the information from IHACPA, further information can be found via the IHACPA references in their letter.

Yours sincerely,



Peter Whittall  
CEO

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## Information for Residents/Carers

### Help shape the future of aged care

#### Participate in the Residential Aged Care Cost Collection 2024

Your aged care facility will be participating in the Residential Aged Care Cost Collection (RACCC) 2024. The Independent Health and Aged Care Pricing Authority (IHACPA) is doing this to learn about the costs of providing aged care services. Your help is very important to make sure aged care meets your needs.

#### What you need to do

For 30 days, you will be asked to wear or carry either a small card or a bracelet that will use Bluetooth technology to record when staff spend time with you. You can take it off at night and leave it by your bed. **The card or bracelet does not record video, sound, or any personal information.**

#### Keeping your information private

We will not collect any information that can identify you. All data collected will be uploaded and stored safely and securely in IHACPA's secure data management system.

#### You can choose not to take part

It's okay if you don't want to be in the study. Just tell your facility manager. You can stop taking part at any time. This will not have any impact on the care that you receive.

#### Why your help matters

Your help is very important to make sure aged care pricing is fair and meets your needs.

#### What happens next

A member of staff will tell you more about the next steps and when the collection will start. If you have any questions or concerns, please contact them directly or email [agedcarecosting@ihacpa.gov.au](mailto:agedcarecosting@ihacpa.gov.au).

For more information email [agedcarecosting@ihacpa.gov.au](mailto:agedcarecosting@ihacpa.gov.au) or visit [www.ihacpa.gov.au/aged-care-costing](http://www.ihacpa.gov.au/aged-care-costing)